

GENERAL SALES TERMS AND CONDITIONS

1. General. These general conditions shall govern the sale and supply of equipment, products, materials, spare parts, wear parts and/or associated services and software (“**Goods**”) by the seller (“**Seller**”) to the purchaser of the Goods (“**Purchaser**”).

2. Contract Formation. The contract between Purchaser and Seller (“**Contract**”) shall be formed with (i) the execution by Purchaser and Seller of a separate written agreement, or (ii) Seller’s acceptance in writing of a purchase order issued by Purchaser, based on Seller’s quotation for the Goods as may be amended by mutual agreement in writing. These general conditions shall supersede any conflicting conditions of Purchaser, whether contained in any purchase order issued by Purchaser or elsewhere. All modifications and deviations to these general conditions shall be expressly agreed in writing by Purchaser and Seller as set out in clause 31 or in a separate written agreement.

3. Scope of Work. The Goods shall be as specified in Seller’s quotation and may be amended in the Contract. All equipment, materials, commodities and services not specifically mentioned therein, including, without limitation, installation and commissioning of the Goods, are expressly excluded.

4. Variations. Purchaser and Seller may at any time prior to Delivery (as defined below) vary the scope of work by written agreement recording required amendments to the Goods, the Contract Price and Delivery times for the Goods as well as any other relevant matters. Seller shall not be required to implement any variations without such written agreement.

5. Price. The price for the Goods (“**Contract Price**”) shall be as specified in the Contract or, if not specified, in Seller’s quotation for the Goods exclusive of any value added, sales or similar tax. In the event of any changes in taxes, duties, levies, tariffs, or legislation coming into force after issuance of Seller’s quotation or after the Contract becomes effective, Seller reserves the right to amend the Contract Price accordingly. The adjustment will reflect the impact of such changes on the costs incurred by Seller in fulfilling its obligations under the Contract.

6. Taxes. The Contract Price shall be paid free and clear of all deductions and withholdings for taxes, duties, levies, tariffs, or other charges imposed by federal, state, regional or other governmental authorities in the country of registration of Purchaser and the country of Purchaser’s site or under any applicable treaty for the avoidance of double taxation except as required by law. If any deduction or withholding is required by law, Purchaser shall on the due date for the payment pay Seller such additional amounts as shall, after the making of the deduction or withholding, result in the payment to Seller of the net Contract Price. Purchaser shall make all necessary tax or other returns and all necessary payments in relation to any such deduction or withholding and shall pay and indemnify and hold Seller harmless from liabilities for any sum, payable as a result of any failure, delay or error. Purchaser shall promptly provide Seller with all appropriate certificates, receipts or other documents evidencing the proper deduction or withholding.

7. Payment. Unless otherwise specified in the Contract, payment of the Contract Price shall be made by Purchaser in USD free of charge without any deductions within seven (7) days of the date of Seller’s invoice to the bank account specified in the invoice or prior to the Delivery, whichever comes first. Partial deliveries shall be paid pro rata of the Contract Price for Goods delivered.

8. Transparency. All payments shall be made by Purchaser from an account held by Purchaser at an internationally renowned bank or equivalent financial institution or by letter of credit as per clause 10. Any other account or means of payment such as a Purchaser group financial service provider must be approved by Seller prior to any payments being made.

9. Late Payment. Seller shall be entitled to charge pro rata interest for delayed payments at a rate of 1.5% per month not to exceed the legal maximum, calculated from the due date to the date of payment. Seller may further suspend the further performance of the Contract if Purchaser fails to make a payment when due under the Contract and, if the delay exceeds two months, terminate the Contract and, in addition to the above interest, recover all costs and losses incurred by Seller as a result of such termination.

10. Letter of Credit. Where the Contract states that payments are to be made by letter of credit, Purchaser shall at its own cost provide an irrevocable letter of credit issued by a reputable bank and confirmed by a bank approved by Seller. The letter of credit shall be issued within thirty (30) days of the formation of the Contract and shall remain valid for a period of one hundred twenty (120) days after the scheduled date for the final Delivery.

11. Delivery. Unless otherwise specified in the Contract, the Goods shall be delivered CPT (Incoterms 2020) main port of Purchaser’s country (“**Delivery**”). Dates quoted for delivery of Goods are approximate only and Seller shall not be liable for any delay in delivery of the Goods howsoever caused. Delivery time shall not be of the essence, unless otherwise agreed by the parties in writing. Partial Deliveries are permitted and shall be accepted by Purchaser. If Purchaser fails to accept Delivery, (a) Purchaser shall nevertheless pay any part of the Contract Price which becomes due on Delivery, as if

Delivery had taken place; and (b) Seller shall, at Purchaser’s expense, store the Goods and obtain such insurance policies covering losses and damages as Seller considers appropriate. Seller may by notice in writing require Purchaser to accept Delivery within a final reasonable period of time. If, for any reason for which Seller is not responsible, Purchaser fails to accept Delivery within such period, Seller may by notice in writing terminate the Contract in whole or in part. Seller shall then be entitled to compensation for the loss it has suffered by reason of Purchaser’s default. Delivery shall be deemed timely if Purchaser was advised of the readiness for Delivery by the agreed delivery time.

12. Transfer of Title and Risk. Title to the Goods shall, irrespective of Delivery, pass to Purchaser upon payment of the Contract Price in full. The risk of loss of and damage to the Goods shall pass to Purchaser upon Delivery. Until the title to the Goods has passed from Seller to Purchaser, Purchaser shall keep the Goods separately and readily identifiable as the property of Seller. Purchaser shall assist Seller in taking any measures necessary to protect Seller’s title to the Goods in the country concerned. If Purchaser is in default of its payment obligations under this Contract, and fails to rectify this within seven (7) days after Seller’s written notice thereof, Seller may (without prejudice to any other of its rights available at law or under this Contract) enter upon Purchaser’s premises and without any court order or other process of law may repossess and remove the Goods, or render the Goods unusable without removal, either with or without prior notice thereof to Purchaser. Purchaser hereby authorizes Seller to do so, and waives any trespass or right of action for damages by reason of such entry, removal or disabling. Any such repossession or action by Seller shall not constitute a termination of this Contract.

13. Extension of Time. If Seller is prevented or delayed from meeting agreed Delivery times due to the actions or inactions of Purchaser or its agents or other contractors, Force Majeure or due to other reasons outside Seller’s control, the Delivery times shall be extended accordingly, and Seller shall be entitled to reimbursement of all additional costs incurred as a result of such delay.

14. Limited Warranty. a.) Seller warrants that the Goods shall be free from defects in material and workmanship attributable to Seller. Except for warranty of title, THERE ARE NO OTHER WARRANTIES, REPRESENTATIONS, GUARANTEES, OR THE LIKE WITH REGARD TO THE GOODS INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR INFRINGEMENT, WHETHER ARISING BY LAW, COURSE OF DEALING OR PERFORMANCE, USAGE OF TRADE OR OTHERWISE. Any defect must be claimed in writing within the limited warranty period set out in Appendix 1, unless otherwise specified in the Contract. Purchaser shall assume all responsibility and expense for removal, reinstallation, and spare and wear freight in connection with replacement parts furnished by Seller. Seller’s liability under this warranty shall be limited to, at its choice, repair or replace defective Goods and the above limited warranty period shall be extended by six (6) months from the repair or replacement but shall not extend beyond six (6) months from the expiry of the initial limited warranty period set out in Appendix 1. Repair work shall be performed at the location determined by Seller. Title to any replaced Goods shall revert to Seller. If, after a reasonable number of repeated efforts, Seller determines that it is unable to repair or replace a defective Good or part, Purchaser shall, at Purchaser’s option, return the Good (or part thereof, if such does not materially impair the value of the remaining Good) to Seller at Purchaser’s expense and Seller shall return the applicable Contract Price as Purchaser’s entire and exclusive remedy. b.) The above warranty shall not apply for (i) ordinary wear and tear or deterioration of the Goods, (ii) wear and consumable parts such as hoses, belts, rubber tyres, blades, linings, discs, batteries, nozzles, oil, fuel, fluids, grease, coolants or other parts which by their nature are expected to be replaced in regular intervals (unless such parts were defective upon delivery in which case they shall be replaced with new parts), (iii) minor defects which can be rectified with minimal effort such as changing of seals, tightening, adjustment or settings or have no significance to the operation of the Goods such as dents or surface scratches, (iv) any service, modification or replacement of any Goods by an unauthorised repairer or without Seller’s prior written consent, (v) defects caused by improper or faulty assembly, installation, operation or maintenance such as use of unsuitable materials, utilities or parts, unsuitable operating conditions, overloading, or any act or omission contrary to Seller’s operation and maintenance manuals or instructions, and (vi) defects caused by the use of other than genuine Seller’s spare and wear parts. c.) Technical, design and other information and descriptions in brochures, catalogues or other written documentation shall only serve as a general description of the deliverables and shall not be deemed as agreed or guaranteed quality or performance. Seller shall not be liable for any damage to movable or immovable property caused by the Goods after Delivery or to products manufactured by Purchaser or to products of which Purchaser’s products form a part. Limited warranty is further set out in Appendix 1 (“**Limited Product Warranty**”).

THE REMEDIES EXPRESSLY PROVIDED HEREIN ARE PURCHASER’S EXCLUSIVE REMEDY AGAINST SELLER AND ITS SUPPLIERS UNDER THE CONTRACT, WHETHER IN CONTRACT OR IN TORT OR UNDER ANY OTHER LEGAL THEORY, AND WHETHER ARISING OUT OF

WARRANTIES, REPRESENTATIONS, INSTRUCTIONS, INSTALLATIONS, OR DEFECTS FROM ANY CAUSE.

15. Tooling. In the event special tooling such as moulds, dies, forms, jigs, mandrels, fixtures and other special equipment is required to manufacture any Goods, the parties shall enter into a separate agreement for such tooling. Unless otherwise agreed in writing, all such tooling shall remain the property of Seller and Seller's responsibility related to such tooling is limited to proper design, handling in manufacture and storage.

16. Intellectual Property Rights. As between the parties, each party shall retain ownership in all of its patents, patent applications, utility models, copyrights, trademarks, and any other statutory protection of a similar kind, as well as know-how and trade secrets, whether or not such rights are registered or capable of registration ("**Intellectual Property Rights**") existing prior to or created independently of the Contract. All Intellectual Property Rights developed by Seller during the performance of the Contract, including any improvement to the Goods, shall exclusively vest in Seller. Subject to payment of the Contract Price, Seller herewith grants Purchaser a non-exclusive, non-transferable and limited license to use Seller's Intellectual Property Rights in the Goods for the sole purpose of installing, commissioning, operating and maintaining the Goods. Such license shall not include the right to disclose Seller's confidential know-how or trade secrets to any third party or to grant any sub-licenses. Any other use of such Intellectual Property Rights, including, without limitation, its copying or use for a modification, duplication or replication of the Goods, is not permitted.

17. Third Party Intellectual Property Rights. Seller shall indemnify and hold Purchaser harmless from any claim by a third party (including reasonable attorneys' fees) that the use of the Goods by Purchaser in accordance with the Contract constitutes an infringement or alleged infringement of any Intellectual Property Rights of such third party, provided that Purchaser (i) promptly notifies Seller in writing of the claim, (ii) allows Seller full control of the defence and any related settlement negotiations, (iii) fully cooperates with Seller in the defence, (iv) Seller shall not be liable for any infringement or alleged infringement resulting from any design, specification or other information or a combined operation with other equipment that is provided by or on behalf of Purchaser nor shall it be liable for any use by Purchaser that is contrary to any manuals or instructions by Seller, and (v) Purchaser shall in no event compromise or settle any proceedings or claims in connection with such infringement or alleged infringement or otherwise act against the reasonable interests of Seller. In the event the Goods are held to be infringing and the use of the same is enjoined, Seller shall, at its own expense and sole discretion, either procure the right to continue using the Goods, replace the Goods with non-infringing equivalents, or modify the Goods to eliminate such infringement. If the foregoing remedies do not cure the infringement, Seller will refund the Contract Price of the infringing Goods. Purchaser shall have the right to select its own counsel to participate in any proceedings or negotiations at Purchaser's expense. All other rights and remedies of Purchaser for an infringement of Intellectual Property Rights are excluded.

18. Confidentiality. a.) Each party recognises the proprietary and confidential nature of the other party's commercial, technical, financial and operational information and know-how relating to its business, facilities, products, techniques and processes, including, without limitation, the Goods and any information derived therefrom ("**Confidential Information**") and undertakes to hold in strict confidence any Confidential Information, whether marked confidential or not, and shall take all reasonable precautions to prevent the same in whole or in part from becoming available to any third party. The receiving party undertakes to use Confidential Information solely for the purpose of the Contract or as agreed in writing by the disclosing party. b.) This clause shall not apply for any information which, as evidenced by documents of that time, (i) was in the lawful possession of the receiving party or any of its Affiliates (an "**Affiliate**" is any entity which directly or indirectly controls, is controlled by, or is under common control with a party) and had not been obtained from the disclosing party, (ii) has after disclosure been lawfully disclosed by a third party without any obligation of confidentiality and restricted use, (iii) has entered before or after the date of formation of the Contract into the public domain through no act or failure to act by the receiving party or any of its Affiliates, (iv) has been developed independently of any Confidential Information, or (v) is requested to be disclosed pursuant to applicable law, governmental regulation or legal process, provided that such party shall, to the extent legally permissible, promptly notify the disclosing party of such required disclosure, shall disclose only such Confidential Information as is required, and shall take all reasonable steps to protect the confidentiality of such disclosed information. Confidential Information shall not be deemed to be within the foregoing exceptions merely because such information is embraced by more general information within the foregoing exceptions or because individual features fall within the foregoing exceptions. c.) The receiving party shall, unless otherwise agreed in writing, limit access to Confidential Information to its directors, officers and employees, its Affiliates, any professional adviser or consultant who has been engaged to advise in connection with the Contract, any contractor or sub-contractor engaged in connection with the Contract, and any

other person the disclosing party has agreed in writing that Confidential Information may be disclosed to in connection with the Contract ("**Representatives**") on a need-to-know basis only, provided that such Representatives are bound by confidentiality and restricted use undertakings substantially similar to this clause and the receiving party shall be liable for any breach of confidentiality and restricted use by such Representatives. d.) Each party acknowledges and agrees that money damages alone may not be an adequate remedy for a breach of this clause and that the other party shall be entitled to seek interim injunctive relief or such other relief that may be available under applicable law, without the need to post bond. e.) This clause shall survive performance or any earlier termination of the Contract for whatever reason and shall remain valid for period of ten (10) years from the date of formation of the Contract.

19. Force Majeure. Each party shall have the right to suspend performance of its obligations under the Contract and be entitled to an extension of the delivery time for the Goods to the extent that such performance is impeded, made unreasonable onerous or impossible by circumstances beyond its control, including without limitation epidemics, pandemics and an unforeseeable outbreak of endemics, industrial disputes, governmental or legislative activities or restraints, exceptional weather conditions, fire, earthquake, flood and other acts of nature or disasters, war (whether declared or not), military mobilisation, insurrection, embargos and trade sanctions, shortage of transport, general shortage of materials and restrictions in use of power ("**Force Majeure**"). The affected party shall as soon as possible after becoming aware of Force Majeure event and its cessation notify the other party in writing. Each party shall have the right to terminate the Contract if the Contract has been suspended for more than six (6) months and Purchaser shall pay Seller the proportion of the Contract Price reflecting the progress of the work under the Contract up to the effective date of termination as well as all reasonable costs in connection with the premature ending of the Contract.

20. Default. Each party shall have the right to terminate the Contract by a written notice after having given the other party not less than sixty (60) days' written notice of the failure to rectify any material default, breach or repudiation of the Contract. Seller shall also have the right to terminate the Contract if new or changed export control laws and regulations come into force after the date of formation of the Contract that prevent Seller from obtaining any required individual export authorisation. Unless the Contract is terminated due to a default or breach by Seller to perform any of its material obligations under the Contract, Purchaser shall pay Seller the proportion of the Contract Price reflecting the progress of the work under the Contract up to the effective date of termination as well as all reasonable costs in connection with the premature ending of the Contract. Any provisions that by their nature or otherwise reasonably should survive termination of the Contract shall survive a termination of the Contract, including without limitation clause 16 (Intellectual Property Rights), clause 18 (Confidentiality), clause 27 (Limitation of Liability), and clause 28 (Governing Law and Disputes).

21. HSE Requirements. a.) Purchaser shall take necessary measures to prevent health hazards and risk of injury or damage on any Purchaser premises or sites as required by applicable laws or as set out as Seller's minimum HSE requirements below and shall provide Seller sufficient access to such premises or sites as required for work under the Contract. Seller shall comply with all reasonable safety, induction and other site regulations provided to Seller prior to its representatives entering such premises or sites. b.) Seller's minimum HSE requirements include radiation levels not exceeding 0.4 uSv/h, safe transportation, safe working conditions at heights, use of proper safety devices and personnel protective clothing, strict avoidance of asbestos, chemical and toxic exposure, relevant sorting, recovery, treatment and handling of electronic, electrical and other waste, chemicals and hazardous substances, and compliance with all registration and reporting obligations. Failure to comply with Seller's minimum HSE requirements shall be a material default for the purpose of clause 20.

22. Services a) Installation. Any installation or other work carried out in connection with the Goods at Purchaser's premises or outside Seller's premises shall be the subject of separate charges in addition to the Contract Price of the Goods, and Purchaser agrees to indemnify Seller, its employees, servants and agents in respect of all damage or injury, actions, suits, claims, demands, costs or charges incurred in connection with such installation and work howsoever the same shall be occasioned. Possible service or installation works have no effect on passing of the risk from Seller to Purchaser as set out in clause 12. b) Service. All hours Seller's employees spend on Purchaser's site shall be charged to Purchaser, included hours wasted due Purchaser. Purchaser must give to Seller's technical personnel a copy of the technical documentation needed for the maintenance of the Goods, including the Goods maintenance register. Purchaser is liable for making the plant available for the maintenance operation (putting the plant in and out of running status and making the equipment environment safe). Purchaser shall at own cost provide all necessary assistance for service works, such as qualified personnel, as well supply of fluids and consumables necessary for the maintenance operations. Purchaser and/or the end user, as applicable, shall make free and safe the access to the

plant, to the usage of consumables, to the available facilities and to waste removal. Before any work performed at site, Purchaser shall remit a copy of the site safety plan to Seller technician and organise a tour on the place he will have to work and reminding him all safety instructions to be followed on the site. c) Purchaser's permits, approvals, data. Purchaser shall provide and pay for all permits and licenses required for the completion of installation and operation of the Goods. Purchaser shall provide and pay for all necessary recovery, treatment, registration and reporting measures of electronic, electrical and other waste and hazardous substances. Timely performance by Seller is contingent upon Purchaser supplying to Seller, when needed, all required technical information and data, including drawing approval, as well as all required commercial documentation.

23. Telematics. The Goods may include an equipment data recording and transmission system ("Telematics") with different data levels depending on the service level agreed with Seller. Purchaser agrees that certain data including equipment details, operational data, time data and position data may be recorded, transmitted, stored, analysed and evaluated by Seller and its Affiliates and relevant suppliers, consultants and distributors for online reporting services and offering and recommending certain goods and services to Purchaser. Purchaser further agrees that Seller may use such data, along with other data, on an anonymous and aggregated basis, to test, develop, evaluate, improve and enhance its goods and services and to create derivative works based on such data. Such data shall be trade secrets of Seller. Subject to payment of the Contract Price and all agreed additional fees, Seller herewith grants Purchaser a non-exclusive and non-transferable right to use Telematics for the sole purpose of managing its equipment during the agreed term. Purchaser shall not copy or modify any part of Telematics or create any derivative works from Telematics, use or provide Telematics on a white-labelled basis or otherwise for the benefit of any third party or use any materials or communications facilities provided by Seller other than for the purposes of Telematics. Seller shall not publish or use any data which identifies Purchaser or any individual user to provide goods or services to other customers of Seller.

24. Trade Sanctions. Each party warrants that as of the date of the Contract it or any entity or person that has direct or indirect control of fifty (50) percent or more of its shares ("Beneficiaries") are not subject to any economic, trade or financial sanctions or other trade restrictions administered or enforced by the United Nations, the European Union, the United States of America or any other relevant jurisdiction, including, without limitation, the EU Consolidated list of persons, groups and entities subject to EU financial sanctions, the U.S. Treasury Department Office of Foreign Assets Control list of Specially Designated Nationals and Blocked Persons or any similar list maintained by any EU member state or the country of registration of Purchaser or Seller ("Sanctions"). The Purchaser is prohibited to provide the Goods and related documentation to Russia or Belarus. A breach of this warranty shall be a material default for the purpose of clause 20. Each party agrees that if at any time after the date of formation of the Contract it or any of its Beneficiaries become subject to any Sanctions, whether introduced before or after such date, which prohibit or restrict a party's performance of or rights under the Contract, or the performance of the Contract exposes such party, or creates a risk of such party being exposed, to any Sanctions, including, without limitation, any extraterritorial or secondary sanctions, the other party may suspend or terminate the Contract upon such Sanctions becoming effective.

25. Permits. Seller shall obtain and maintain all permits and licenses required under applicable laws to design, manufacture and supply the Goods. Purchaser shall obtain and maintain all permits and licenses required under applicable laws for the installation and operation of the Goods including without limitation all environmental permits.

26. Assignment. Neither party shall assign the Contract or its rights and obligations under the Contract without the express written consent of the other party, provided that Seller may subcontract part of the work under the Contract.

27. Limitation of Liability. a.) Seller's aggregate maximum liability for any and all costs, losses and damages of any sort and for whatever reason, resulting from or in any circumstance connected with the Contract or the use or delivery of the Goods, whether based on warranty, contract, strict liability, tort (including negligence) or any theory of law whatsoever and howsoever the same may arise, including without limitation payment of liquidated damages, claims, costs, liabilities, and damages shall not exceed 10% of the Contract Price. Seller shall in no event be liable under or in connection with the Contract, whether based on warranty, contract, strict liability, tort (including negligence) or any theory of law whatsoever and howsoever the same may arise, for any loss of contract, loss of goodwill, loss of market, loss of actual or anticipated profit, loss of use, loss of production, loss of revenue, loss of opportunity, loss by reason of shut-down or non-operation, increased expenses of operation, claims from customers of Purchaser, higher financing costs, or costs of repair or replacement of equipment other than the Goods, or for any similar pecuniary loss whatsoever, even if it had been advised of the possibility of such, or for any indirect, incidental, consequential, special, exemplary or punitive damages or losses. c.) Nothing in this clause shall exclude or restrict any liability in any case of fraud, gross negligence (an act or failure to act which seriously and

substantially deviates from normal industry practice and which is in reckless disregard of, or indifference to, the harmful consequences thereof) or wilful misconduct (a conscious, voluntary and deliberate act or failure to act which seriously and substantially deviates from normal industry practice and is done with the intention of causing or in disregard of the harmful consequences thereof, but excluding any error of judgement, mistake, act or omission, whether negligent or not, made in good faith) or shall exclude or restrict any liability towards third parties or which cannot by mandatory law be excluded or restricted.

28. Governing Law and Disputes. The Contract shall, unless otherwise agreed in writing, be governed by and construed in accordance with the laws of New York, excluding its choice of law provisions and the United Nations Convention on the International Sale of Goods (CISG). Any dispute, controversy or claim arising out of or relating to the Contract, or the breach, termination or validity thereof, shall be finally and exclusively settled by arbitration facilitated by the American Arbitration Association in accordance with the Commercial Arbitration Rules. The arbitration shall take place in New York, New York. The language of the arbitration proceedings shall be English. This clause shall not preclude a party from obtaining interim injunctive relief on an immediate basis from a court of competent jurisdiction where such relief is necessary to protect that party's interests in pending completion of the legal proceedings.

29. Claims. Each party shall take all measures as reasonably may be expected in order to mitigate and diminish the damages and losses which the party may face due to any action or omission made by the other party. All claims under or related to the Contract must be made within latest two years (or such longer period as may be required by mandatory law) from Delivery or the date of termination of the Contract and shall be barred upon the expiry of such time period.

30. Miscellaneous. The parties acknowledge and agree that (i) they have not relied on any previous written, oral or implied representation, inducement or understanding of any kind or nature, (ii) the Contract embodies the entire agreement between the parties with respect to the subject matter thereof, (iii) the Contract may not be amended except in writing and signed by the duly authorised representatives of both parties, (iv) in the event that any provision of the Contract becomes invalid, the remainder of the Contract shall not be affected and the parties shall attempt through negotiations in good faith to replace these with provisions corresponding as closely as possible to the original intention, (v) no failure, delay or forbearance by a party to require performance of, exercise or enforce any right or remedy under the Contract shall be deemed or construed in any manner as a waiver of the right or remedy or of any other rights or remedies nor shall such failure, delay or forbearance operate as a bar to the exercise or enforcement of the right or remedy at any time of times thereafter, and (vi) a waiver of any right or remedy conferred by the Contract shall only be effective if it is given in writing and expressly refers to the relevant right or remedy.

31. Special Conditions. The parties agree that the attached special conditions, if any, shall form part of the Contract and shall have priority over these general conditions.

APPENDIX 1 TO GENERAL SALES TERMS AND CONDITIONS

LIMITED PRODUCT WARRANTY

1. Warranty. Seller warrants the Goods supplied by Seller under the Contract to be free from defects in materials and workmanship in accordance with this warranty. Subject to this warranty, wear parts and consumables are not warranted. This warranty covers (i) Purchaser; or, in case of distribution channel sales, (ii) the first purchaser purchasing from authorized distributor (all referred to as “User”) and is not transferable without Seller’s prior written consent. Seller has the right to review the Goods at any time agreed with User during the warranty period.

2. Duration. Seller warrants new equipment therein manufactured and sold to be free, under normal use and service, of any defects in manufacture or materials for a period of the lesser of: (i) the date when the engine meter reaches 3,000 hours, (ii) 24 months from date of initial commissioning (“IC”) (demo, rental or sold), or (iii) 30 months from Completion, provided that (1) Seller receives from User written notice of the defect within thirty (30) days of its discovery, and (2) User is able to establish (User’s burden of proof) that (a) the equipment has been operated and maintained within the limits of rated normal usage, and (b) the defect in any matter is not the result of intentional or negligent action or inaction by User, its agents or employees, and that (c) a Commissioning and Warranty Registration form (“CWR”) has been completed in full, signed and uploaded to Seller online Warranty Portal within thirty (30) days of the equipment’s IC date. “Completion” refers to the completion of the equipment at the factory, ready for dispatch and invoiced to User. If requested by Seller, User must return the defective equipment or part to Seller’s specified manufacturing facility, or other location designated by Seller, for inspection. If any of the above preconditions of (1) and (2) (a), (b) and (c) have not been met, then this warranty shall not cover the alleged defect.

Seller warrants the spare parts supplied by Seller under the Contract to be free of defect in material or workmanship for a period of (i) 1,000 operating hours, (ii) 6 months from the first industrial use, or (iii) 12 months from Delivery, whichever occurs first.

All warranties for the Goods (whether for replacement parts, spare parts, latent defects or otherwise) shall expire if an authorized distributor has sold or otherwise distributed the Goods as a second-hand product outside of its territory when the Goods have been used a minimum of 2,000 engine hours and 12 months from date of IC (demo, rental or sold).

All warranties for the Goods (whether for replacement parts, spare parts, latent defects or otherwise) shall in any case expire no later than the earlier of (i) the date when the engine meter reaches 3,000 hours, (ii) 24 months from IC, or (iii) 30 months from Completion.

3. Limitations. Seller’s obligations and liability under this warranty shall be limited to, at Seller’s choice, repair or replacement of defective Goods. Repair work shall be performed at the location determined by Seller. Title to any replaced Goods shall revert to Seller.

This warranty shall be null and void if other than genuine Seller’s spare and wear parts were used in the Goods.

Accessories, assemblies and components included in the Goods, which are not manufactured by Seller, are subject to the warranty of their respective manufacturers. Normal maintenance, adjustments, or maintenance/wear parts, including, but not limited to, friction plates, clutch and brake linings, paint, bearings and filters, are not covered by this warranty and are the sole maintenance responsibility of User.

Seller’s obligation under this warranty shall not include duty, taxes, environmental fees, including without limitation, import clearance duties, disposal or handling of tires, batteries, petrochemical items, or any charges whatsoever, or any liability for direct, indirect, incidental or consequential damages. Improper maintenance, improper use, abuse, improper storage, operation beyond rated capacity, operation after discovery of defective or worn parts, accident, sabotage, alteration or repair of the Goods by persons not authorized by Seller shall render this warranty null and void. Seller reserves the right to inspect the installation of the Goods and review maintenance records and procedures.

Authorized distributor shall have the right to carry out the warranty repair of the Goods subject to the conditions set out in this Limited Product Warranty and Warranty Policy Guide.

4. Exclusions. The following items are NOT covered under Seller’s warranty (the following list is not exhaustive):

1. Sales by non-authorized distributors. Goods sold or otherwise distributed by any individual or legal entity that is not an authorized Seller’s distributor.

2. Engine warranty. Seller’s warranty does not cover diesel/hydraulic engine warranty. User is advised to register warranty for the engine with its manufacturer upon IC.

3. Ordinary wear and tear. Seller’s warranty does not cover ordinary wear and tear or deterioration of the Goods, normal maintenance and service (such as engine tune-ups, adjustments, settings and inspections), normal ageing, normal replacement items (such as service filters), or any damage resulting therefore. Such maintenance services and wear parts NOT COVERED under Seller’s warranty include, but are not limited to, bearings, seals, gaskets, clutch and brake linings, hoses, belts, rubber tyres, blades, discs, batteries, nozzles, oil, fuel, fluids, grease, coolants or other materials or parts, which are considered within the industry as wear parts or consumables, except where defects in materials or workmanship are found, in Seller’s judgement, to cause premature breakage or wear, as well as adjusting or replacing flashing or scrapers, proper tightening of fasteners, adding or replacing of fluids, filters, breathers, belts, nozzles, adjustments of any kind, service supplies such as towels and lubricants, and equipment inspections.

4. Secondary failures. Should User continue to operate the Goods after it has been noted that a failure has occurred, Seller will not be responsible under this warranty for resultant damage to other parts due to continued operation.

5. Workmanship of others. Seller does not accept responsibility for improper installation or labour costs or costs of any kind from personnel other than authorized Seller’s personnel, unless otherwise agreed in advance in writing. Seller does not accept responsibility for any duplicate, repeat or comeback repair resulting from improper diagnosis or poor service work. User is responsible for proper diagnosis and for the satisfactory completion of all service work, whether paid for by User or covered under the Seller’s warranty.

6. Improper handling & deterioration. Seller does not accept responsibility for defects, damages, losses and costs resulting from improper or incomplete handling, storage, erection, operation, maintenance, use of corrosive materials or other such use of the Goods by User or third parties, or caused by non-compliance with Seller’s manuals or instructions.

7. Modifications. Seller does not accept responsibility for modifications to the Goods made by User or any third party without a prior written consent of Seller.

8. Other acts or omissions. Seller does not accept responsibility for any other acts or omissions of User or any third party.

SELLER SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, LOSS OF PRODUCTION, INCREASED OVERHEAD, LOSS OF BUSINESS OPPORTUNITY, DELAYS IN PRODUCTION, COST OF REPLACEMENT COMPONENTS OR INCREASED COSTS OF OPERATION THAT MAY ARISE FROM THE BREACH OF THIS WARRANTY.

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